



2-20-3

#10/RCE/3623
Lowman

| | | |
|---|------------------------|------------------------------|
| REQUEST FOR CONTINUED EXAMINATION (RCE) TRANSMITTAL Subsection (b) of 35 U.S.C. § 132, effective on May 29, 2000, provides for continued examination of a utility or plant application filed on or after June 8, 1995 | Application Number | 09/474,643 |
| | Filing Date | December 29, 1999 |
| | First Named Inventor | Haynes 8/12/03 |
| | Group Art Unit | 3623 |
| | Examiner Name | B. Van Doren |
| | Attorney Docket Number | 19260-1800 (36968/211182) |

This is a Request for Continued Examination (RCE) under 37 C.F.R. § 1.114 of the above-identified application.

NOTE: 37 C.F.R. § 1.114 is effective on May 29, 2000. If the above-identified application was filed prior to May 29, 2000, applicant may file a continued prosecution application (CPA) under 37 C.F.R. § 1.53(d) instead of a RCE to be eligible for the patent term adjustment provisions of the AIPA.

1. Submission required under 37 C.F.R. § 1.114

- a. Previously submitted
 - i. Consider the amendment(s)/reply under 37 C.F.R. § 1.116 previously filed on (Any unentered amendment(s) referred to above will be entered)
 - ii. Consider the arguments in the Appeal Brief or Reply Brief previously filed on
 - iii. Other
- b. Enclosed
 - i. Amendment/Reply
 - ii. Affidavit(s)/Declaration(s)
 - iii. Information Disclosure Statement (IDS)
 - iv. Other _____

2. Miscellaneous

- a. Suspension of action on the above-identified application is requested under 37 C.F.R. § 1.103(c) for a period of _____ months. (Period of suspension shall not exceed 3 months; Fee under 37 C.F.R. § 1.17(i) required)
- b. Other _____

3. Fees The RCE fee under 37 C.F.R. § 1.17(e) is required by 37 C.F.R. § 1.114 when the RCE is filed.

- a. Check in the amount of \$1,116.00 is enclosed for the following fees:
 - i. RCE fee under 37 C.F.R. § 1.17(e), REQUIRED when filing the RCE.
 - ii. Extension of time fee under 37 C.F.R. 1.136 and 1.17.
- b. The Director is hereby authorized to charge any additional fees, or credit any overpayments, to Deposit Account No. 11-0855

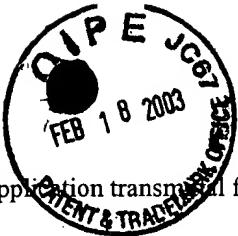
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| | | |
|--|-------------------------|-----------------|
| SIGNATURE OF APPLICANT, ATTORNEY OR AGENT REQUIRED | | |
| Type Name | Brenda O. Holmes | Reg. No. 40,339 |
| Signature | <i>Brenda O. Holmes</i> | |

| | | |
|--|-------------------------|--|
| CERTIFICATE OF MAILING OR TRANSMISSION | | |
| I hereby certify that this correspondence is being deposited with the United States Postal Service as Express Mail addressed to: Assistant Commissioner for Patents, Box RCE, Washington, DC 20231, on February 18, 2003 | | |
| Type Name | Brenda O. Holmes | |
| Signature | <i>Brenda O. Holmes</i> | |

02/21/2003 TTRAN1 00000070 09474643

01 FC:1801 750.00 OP
02 FC:1201 168.00 OP
03 FC:1202 198.00 OP

FEE TRANSMITTAL

Attorney Docket No. 19260-1800 (36968/211182)

This sheet accompanies a patent application transmittal for the following application:

Inventor(s): **Haynes et al.**
 Filing Date: **February 18, 2003**
 Title: **System and Method for Eliminating an Unnecessary Dispatch of a Service Technician**

The filing fee is calculated as shown below:

1. FILING FEE:

| FOR: | SMALL ENTITY | | LARGE ENTITY | |
|---|--------------|----------|--------------|----------|
| | FEE | FEE PAID | FEE | FEE PAID |
| <input type="checkbox"/> UTILITY FILING FEE | \$375 | | \$750 | |
| <input type="checkbox"/> DESIGN FILING FEE | \$165 | | \$330 | |
| <input type="checkbox"/> PLANT FILING FEE | \$260 | | \$520 | |
| <input type="checkbox"/> REISSUE FILING FEE | \$375 | | \$750 | |
| <input type="checkbox"/> PROVISIONAL FILING FEE | \$80 | | \$160 | |
| | SUBTOTAL (1) | \$ | | |

2. CLAIMS:

| FOR: | SMALL ENTITY | | LARGE ENTITY | |
|---|--------------|-----------|--------------|--------------|
| | NO. FILED | NO. EXTRA | RATE | FEE |
| TOTAL CLAIMS | 31 - 20 = | 11 | x 9 = | x 18 = \$198 |
| INDEP. CLAIMS | 5 - 3 = | 2 | x 42 = | x 84 = \$168 |
| <input type="checkbox"/> MULTIPLE DEPENDENT CLAIM PRESENTED | | | +140 = | +280 = |
| | | | SUBTOTAL (2) | \$ 366 |

3. ADDITIONAL FEES:

| FOR: | SMALL ENTITY | | LARGE ENTITY | |
|--|--------------|----------|--------------|----------|
| | FEE | FEE PAID | FEE | FEE PAID |
| <input type="checkbox"/> LATE FILING, FEE OR OATH | \$65 | | \$130 | |
| <input type="checkbox"/> NON-ENGLISH SPECIFICATION | \$130 | | \$130 | |
| <input checked="" type="checkbox"/> OTHER RCE | | | \$750 | \$750 |
| | SUBTOTAL (3) | \$ | | \$750 |

TOTAL FILING FEES: \$1,116.00

A check is enclosed for the total amount: \$1,116.00

 Charge any additional fees required under 37 C.F.R. 1.16 or 1.17 to Deposit Account 11-0855.

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 Telephone: 404-815-6500

By: Brenda O. Holmes

Brenda O. Holmes, Attorney for Applicant
 Reg. No. 40,339

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Date: February 18, 2003